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**S—455—2018**

**FACULTY OF HUMANITIES**

**B.A. (Second Year) (Fourth Semester) EXAMINATION**

**MARCH/APRIL, 2018**

**FUNCTIONAL ENGLISH**

**Paper VIII**

**(Oral Communication-II)**

**(MCQ+Theory)**

**(Monday, 23-4-2018)**

**Time : 2.00 p.m. to 4.00 p.m.**

*Time—2 Hours*

*Maximum Marks—40*

*N.B. :— (i) All questions are compulsory.*

*(ii) Figures to the right indicate full marks.*

**(MCQ)**

1. Attempt the following : 10

(i) Shaking the head conveys .....

(a) meaning (b) agreement

(c) disagreement (d) approval

(ii) Find the odd one out :

(a) speech sound (b) morpheme

(c) phoneme (d) intonation

(iii) ..... is the significant characteristic of face to face communication.

(a) Conveying (b) Luxury

(c) Spontaneity (d) Reflecting

P.T.O.

- (iv) One of the habits of successful communicator is .....
- (a) Clarity of thought                      (b) Obscurity  
(c) Complaining                              (d) Interrupting
- (v) Spoken language used in informal situations is usually :
- (a) Planned and organised  
(b) Unplanned and spontaneous  
(c) Both (a) and (b)  
(d) None of the above
- (vi) There is lack of ..... in telephonic conversation.
- (a) Eye-Contact                              (b) Body-language  
(c) None of these                              (d) Both (a) and (b)
- (vii) The purpose of communication is .....
- (a) to state                                      (b) to give advice  
(c) to make a request                              (d) All of these
- (viii) In communication making good eye contact means .....
- (a) Looking down continuously  
(b) To look into the eyes of audience  
(c) To look at your audience while speaking  
(d) None of the above
- (ix) Non-verbal communication is best described as .....
- (a) Body language  
(b) Message not encoded in words  
(c) Facial expressions  
(d) All of the above

- (x) Interrupting means .....
- (a) to continue conversation
  - (b) flow of conversation
  - (c) to break the continuity
  - (d) None of the above

## (Theory)

2. Write a note on verbal communication. 10

*Or*

Describe the communication cycle.

3. Write a conversation between two friends regarding completion of home assignments. 10

*Or*

Write *five* apologizing expressions with appropriate examples.

4. Write short notes on any *two* : 10

- (a) LSRW
- (b) Non-verbal communication
- (c) Feedback
- (d) Types of communication.